

**FRANCINE MARABELL DNP, RN, CPHQ, CPPS, LSSGB**

2800 University Blvd North  
Jacksonville, Florida  
Nursing license

- Certified Professional of Healthcare Quality – 2011-present
- Certified Professional Patient Safety – IHI – 2018 – present
- Institute of Health Patient Safety Executive Program - 2019
- Lean Six Sigma Green Belt Certified – 2011
- Emerging Leader Program – Baptist Health Mentor – 2014-2019
- Sigma Theta Tau Honor Society: member 1990-present, ~~National Director 2014-2015~~

- Presentations:

- Radio Interview WJCT: December 2019: *Enhanced Recovery at Baptist Health*
- WJXT Interview River CityXToday ( )Tj-0.004 6C.84ence: February 2020: *Celebrating Success*

*Recovery Program*

- Association of Perioperative Nurses: February 2020: *Enhanced Recovery at Baptist Health*
- North Florida Association for Healthcare Quality: June 2021: *Motivation of Patients after Postoperative Colorectal Surgery to Enhance Mobility*
- Florida Healthcare Quality Association – Quality Conference November 2021: *Motivation of Patients after Postoperative Colorectal Surgery to Enhance Mobility*

**PROFESSIONAL HISTORY**

**August 2021-present**

**Jacksonville University**

**Adjunct Professor**

- Adjunct Professor for the Master's in Healthcare Quality and Safety Program.

**October 2018 – present (Promotion to system level position)**

**Baptist Health**

**DIRECTOR SAFETY AND CLINICAL QUALITY**

- Responsible for Safety and Quality, includes directing reductions in hospital acquired conditions, addressing patient safety indicators and focused improvements on CMS programs such as value based purchasing, HAC and Readmissions.
- Accreditation Leadership – Responsible for all aspects of accreditation readiness - successful accreditation survey 2018
- Performance Improvement Coordination – Directs QI activities across several hospitals in the health system
- Active on the Patient Safety Event Review Team – conducts safety classification and action planning to address safety events.
- Health System Leader Leapfrog – Directs all aspects of maintaining quality and safety

~~Director~~ (7ut.2 (7a.16237adTd{as)5.5 (p

- Health System Chair of the Surgical Infection Prevention Taskforce – Interprofessional team that demonstrated progressive reduction in CMS reportable infections.

**August 1999 – December 2003**  
**HEALTHSOUTH St. Augustine Surgery Center**  
**ADMINISTRATOR**

- Direct 24-hour administrative responsibility of free standing ambulatory surgery center that preformed approximately 3000 surgical cases by 2002 and 2003. Service including Ophthalmology, General, Orthopedics, ENT, GYN, Pediatrics, Pain, Plastics, Urology, Endoscopy, Podiatry.
- Responsible for managing average of \$3M generated from net patient revenue.
- Supervised and directed all nursing, business office, anesthesia and physician care including facility wide credentialing of physicians, risk management, infection control; Passed state and JCAHO accreditations.
- Responsible for staff education, staff meetings, and counseling of employees. Designed cross training programs for nursing staff personnel. Responsible for annual policy review and revisions
- Rated #1 of all HEALTHSOUTH Surgery Centers nationwide (2001 and 2002).

**December 1998 – August 1999**  
**Flagler Hospital – St. Augustine**  
**OPERATING ROOM CHARGE NURSE**

- Provided managerial coverage to Operating Room Department, including the following services: GI lab, Cysto lab, orthopedics, Neuro, General, Vascular, ENT, GYN, GU, Pediatrics, Plastics, Ophthalmology

**October 1998**  
**Daytona Beach Community College**  
**LIFETIME ADJUNCT INSTRUCTOR**

- Functioned as instructor for clinical,

- Implemented nursing coverage of Cardiology Service utilizing CQI t