

Via Christi Hospitals and Outpatient Centers– Wichita, KS

- x Responsible for clinical risk management, patient safety, infection control, performance improvement, regulatory compliance and survey readiness for five inpatient facilities which include acute care, free-standing physical rehabilitation, and behavioral health.
- x Responsible for oversight of quality initiatives in eight critical access hospitals affiliated through a CAH Network
- x John M. Eisenberg 2006 Patient Safety and Quality Award for Innovation at the Local Level received for the organization's involvement in a community collaboration to improve heart care
- x Achieved improved Healthgrades ratings from one star in most areas in 2002, to award winning status 2004-2012
- x 2003 Beneficiary Services Certificate of Merit received from the Centers for Medicare and Medicaid Services for efforts in surgical improvement
- x Executed successful alignment of four individual departments (risk management, outcomes research, infection control, customer service) reporting to three vice-presidents into one cohesive group dedicated to improving patient safety and outcomes

1997-1999

X BachelorsDegree Psychology
EasternMontanaCaa

- “Building a Patient Safety Culture” Presenter. Webinar/Audioconference. Florida Association for Healthcare Quality. Nov 15, 2016
- “Using Just Culture to Improve Patient Safety” Poster presented at the National Patient Safety Foundation Annual Meeting, Scottsdale, AZ. June 2016
- “Just Culture and Peer Review. Presenter. Nursing Conference. Call to Action: Patient Safety. Wichita, KS. October, 2011
- “Implementing a Model of Care That Provides For Real Time Assessment and Intervention to Achieve Positive Outcomes for Stroke Patients” Copresenter. Conference. Stroke Centers of Excellence. San Diego, CA. June, 2011
- X “Staffing Effectiveness Data How to Use” N06 Tc .73R(t)-6.3(i)-3.9(n)-(N0b01 Td [(E)04 Tw 18 0 T Tw 20.009 Tw 0.2

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